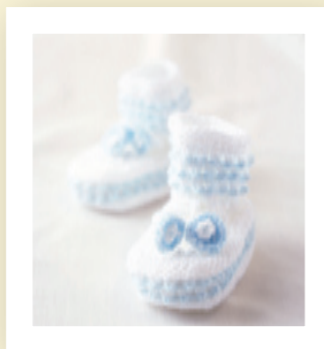


Maternity leave

We have just said goodbye to **Kati Raitila** who has gone on maternity leave to have her first baby. We wish Kati well and look forward to welcoming her back in the New Year with lots of baby pictures to show her patients.

During the time that Kati is putting her feet up and having some time off, **Usha** will be increasing her hours to see and treat Kati's patients. Usha is looking forward to caring for Kati's patients and giving them the same high standard of treatment and care that they are used to.



On the Chichester front

We have installed the latest computers and digital x-rays to ensure that our patients receive the best possible care. We still have the same dedicated team as always.

Usha Ramjas has a special interest in Cosmetic Dentistry, Botox®, and is now also getting involved in Implants.

Philip Morris has a special interest in Implants, Minor Oral Surgery and Dentures. He has many years experience in the above. In fact he was one of the U.K.'s earliest users of titanium screw implants.

Reception team

Several members of our reception team are about to start a course to gain their **NVQ level II in Customer Care**. We wish them well with their course.

It is our intention to keep up the further professional development of the team and bring you the best possible experience and care.

Treatment Coordinator

Andrea at Waterlooville and **Karen** at Chichester, our dedicated Treatment Coordinators are your point of contact regarding the treatment you are offered. They will go through all the stages, the options and explain in simple terms what your treatment is about.

When the dentist suggests a course of treatment, Andrea/Karen will be able to sit down with you and explain fully what is being proposed, how it will work, how long it will take and the payment options available to you. In this way you will be able to take your time and ask any questions that you may have, in fact, Andrea/Karen will be your point of contact along the way with your treatment. So if you get home and have thought of another question, simply call Andrea/Karen at the practice and they will be able to help.

New team member

Dental Studio and in particular Neresh, are pleased to welcome **Rosie** to the team as Neresh's new dental nurse. Rosie has over four years experience as a dental nurse and several years on Customer Care.

Refurbishment at Waterlooville

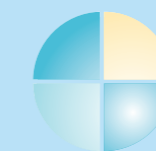
All staff at Dental Studio Waterlooville feel they have now got to grips with the new computer system, so please remember to alert staff to any changes of address, phone numbers and medication.

We have recently had **new carpets and flooring** down in most of the rooms to keep the feel of the practice contemporary and comfortable. We have also installed a **large plasma television** so that we can keep you informed of new treatments. Even our **website** has had a facelift so be sure to visit that for the latest information on what we offer www.studiodental.co.uk

Articles contained within this newsletter are provided for information only and should not be taken as a recommendation for any specific dental treatment or procedure.

For further advice contact the dental practice.

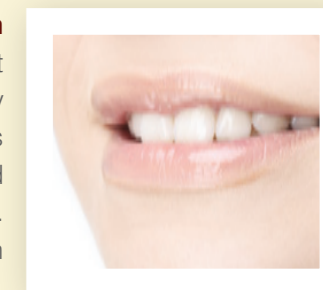
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Dental Studio

Smiling Matters

We are welcoming back the practice principals, **Neresh Behari** and **Usha Ramjas** from a really enjoyable yet exhausting 2 week course in America. The course mainly concentrated on the latest techniques to enhance ones smile and treatment planning, from the world renowned Dr Frank Spear known to be the dentist to the stars. 'Really motivational and I will use a lot of what I learned in my day to day treatment' commented Usha.



This year has seen the practice further establish the **family dentistry** it is renowned for, and we would like to thank our patients for their loyalty during this tough economic time. We have also increased the cosmetic side of things such as implants and whitening with patients taking advantage of the free cosmetic consultations.

We are able to offer **free cosmetic consultations** to see if there is anything we can do to increase your confidence when you smile and change the way you think about your appearance. Ever popular are the **implants** we are offering, so why not book your free consultation to see if there is anything we can do for you?

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